

Actions to prevent the spread of Covid-19 - Harriniva Hotels & Safaris

Updated 6.8.2020

We strive to ensure all our guests an enjoyable and relaxing holiday and our employees a safe working environment. We follow and execute the safety guidelines of Finnish government and Lapland hospital district in particular.

Please do not come to our restaurant, accommodation or safari services if you suffer flulike symptoms related corona virus.

All our staff have been instructed to inform guests of safe procedures. Our staff have also instructions for a situation where our guest would suddenly receive corona related symptoms. If you receive any of the symptoms, please contact the reception immediately by phone, where you will receive further instructions, do not go to the reception or restaurant spaces personally.

Our team is instructed to stay home for the smallest symptoms themselves and we test our staff very easily.

All our premises have hand disinfectant freely available and hand washing spaces for both staff and guests.

We recommend anyone who is in a risk group to avoid travelling and/or use a facemask when indoors.

We have enhanced all cleaning and disinfecting in the common spaces.

AIRPORT TRANSFERS

- We ask our guests to wear a facemask during the airport transfer.

ACCOMMODATION

- Accommodations, hallways and reception desk cleaning and disinfection has been enhanced, following the specific corona advice.
- Keys are disinfected between the guests.
- We ask you to hold a safety distance of 1,5m in the reception.
- We have a special protocol for cleaning and disinfecting the saunas and rooms with sauna
- Reception desks have plastic protection between the employees and guests
- Cash registers and keyboards are disinfected in-between shifts
- We hold the right to change the accommodation units for our guests in case of a corona virus suspicion or infection

RESTAURANTS

- We follow current guidelines for guest limitations in restaurant spaces
- Hand disinfection is freely available
- Our staff follows strictly the guidelines for hand and coughing hygiene
- Kitchen staff uses a face mask and disposable gloves, that are changed between washing the dishes and preparing meals
- We ask our guests to bring the dirty dishes to the collecting points, which will reduce the touching of dirty dishes in-between service for our staff and therefore improve hygiene
- We ask our guests to order drinks from the bar to minimize contact between staff and guests
- We are serving smaller bowls for breakfast and buffet, that are changed and filled frequently, also the serving spoons are changed often and always between groups
- We disinfect the coffee machine and other machines buttons and touch surfaces often (minimum every 2-4h, and more often during meals) and we advise our guests to disinfect hands always before and after touching the buffet table.
- We try to minimize buffet meals
- Tabletops and chairs hand leans are disinfected in-between the customers
- Cash registers and keyboards are disinfected, and the staff are advised to use the touch screens with a personal pen if multiple persons are using the devices.

ACTIVITIES

- Outdoor activities are a fairly safe way to enjoy the Lappish nature, however we still advice our guests to hold a 1,5 meters distance
- Hand disinfectant is also freely available during the outdoor activities
- All equipment that the guests use (rain clothes, rubber boots, helmets, dog leashes etc) are disinfected between the use by wiping them with a disinfecting wipes or washing them in high temperatures. Outdoor clothes offering might be smaller in wintertime that normally and we might ask you to return them one day before departure to ensure enough cleaning time.
- Activities indoors might be with smaller groups to ensure safety distance
- Safety information will be held outdoors for outdoor activities

SAUNAS

- Hotel saunas are rented for one family at the time and cleaned in-between the guests.
- Jeris Arctic Sauna World number of visitors has been reduced to enable safety distances, guests are advised to use disposable sitting covers, that the guests will themselves put to the bins outside of saunas.
- It is important to remember the safety distances in the changing rooms; we advise guests to wait if the changing room is crowded.
- Each sauna has a number of maximum persons on the door, which informs the safe amount of people in the sauna at the time.
- We hold the right to close some of the saunas if there is not enough air-conditioning
- Saunas are cleaning following the official protocol, we also include an extra wipe after large private groups and before the general opening

We are happy to answer any questions you have regarding the safety or hygiene.
We hold the right to change at any given time if the official rules and regulations change.
We thank our guests for co-operation and understanding and do our very best to keep
offering relaxing nature experiences in the beautiful Lappish wilderness, also in the difficult
times.



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